

# Conflict and You – The Basics of Compassionate Accountability™

Conflict and You – The Basics of Compassionate Accountability<sup>™</sup> is a 3-hour course that provides participants with a framework for transforming the negative energy of drama, confrontation and conflict into meaningful collaboration. Participants get to understand the role they play in drama and negative conflict and learn how to shift these behaviours into healthier and more effective interactions with colleagues, students, parents, carers and other stakeholders.

The foundation for the course is Next Element's 'Leading Out of Drama' (LOD<sup>™</sup>) model which uses Dr. Stephen Karpman's world renowned drama triangle as a basis to understand and change the behavioural dynamics that people play in drama and conflict. The course teaches participants compassionate accountability skills and provides processes to positively manage high stakes conversations, relational based conflicts and to build trust and accountability.

### **Intended Audience:**

Senior educators, principals and teachers tasked with managing difficult situations, high stakes conversations and conflict. The course is equally valuable for building trust and accountability in organisations and anyone wishing to build their leadership skills. The course is equally useful for teachers who need to regularly address unacceptable student behaviours and/or provide support to vulnerable/risk students.

#### **Learning Outcomes:**

Participants learn about the behavioural dynamics of drama and how to manage conflict compassionately. The processes, techniques and skills learnt can be immediately applied by participants to build trust, manage difficult situations, reduce negative conflict and to have productive high stakes conversations.

#### **Duration and Professional Development: 3 hours**

Format: 1 x 3-hour seminar

## **About Wayne Pearce Academy**

The Wayne Pearce Academy provides courses and programs which enable educators, senior leaders, teachers and students to achieve their personal best, develop their interpersonal skills and learn how to manage their own mindset, engage and motivate others.

Through the encouragement and support of more than 250 senior educators, principals and teachers, the Wayne Pearce Academy was formally established in 2018. Wayne's philosophies and his unparalleled experience in coaching, personal and professional development have now been incorporated into a series of high-quality courses and programs developed specifically for use in education.

"Life is a Lesson – What have you learned today?"